



*Innovative Business Printing Solutions*

## **MtP400 Series**

# **Operator's Manual**

Printek, Inc.  
1517 Townline Road  
Benton Harbor, MI 49022  
269-925-3200  
[www.printek.com](http://www.printek.com)

Printek Part Number 5885 Rev. B

## **FCC Part 15 Class B**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

### Bluetooth Equipped Models:

This equipment contains an OEM Serial Port Adapter from connectBlue with FCC ID: PVH070101. This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### Wi-Fi Equipped Models:

This equipment contains an OEM Wireless LAN Node Module from DPAC Technologies with FCC ID: RTTABDB-SEDP. This device has shown compliance with the conducted emissions limits in 15.107, 15.207, or 18.307 adopted under FCC 02-157 (ET Docket 98-80).

## **Battery Disposal**

Only dispose of used batteries according to your local regulations. If you do not know your local regulations, the Rechargeable Battery Recycling Corporation (RBRC) is a non-profit organization created to promote recycling of rechargeable batteries. For more information visit [www.rbrc.org](http://www.rbrc.org).



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Read all setup and operating instructions before proceeding with operation.

Do not operate in an enclosure unless properly ventilated. Make sure no ventilation openings are blocked or obstructed, which may result in the printer overheating.

Do not operate near a heat source.



Lesen Sie vor der Inbetriebnahme die Aufbau- und Bedienungsanleitung.

Betreiben Sie den Drucker nicht in einem kleinen, geschlossenen Raum, es sei denn dieser wird ordnungsgemäß belüftet. Achten Sie darauf, dass die Lüftungen nicht blockiert oder versperrt sind, denn dies kann zum Überhitzen des Druckers führen.

Nehmen Sie den Drucker nicht in der Nähe einer Wärmequelle in Betrieb.



No user-serviceable parts inside. Refer service or repairs to a qualified service professional.

Use of genuine Printek replacement parts is required to warrant proper, safe operation.

Any alteration or modification of this device voids the user warranty and may make the product unsafe to operate.

The print head and motors get hot during use. Wait until they cool before touching them.

Make certain the printer is disconnected from AC power before removing any covers or performing any required cleaning or maintenance.

Connecting this printer to an ungrounded receptacle can result in electrical shock.

Never place the printer near inflammable or explosive substances. Do not operate near liquid or spill liquid into the printer at any time.



Enthält keine Teile, die vom Bediener instandgesetzt werden können. Bitte wenden Sie sich bei Instandsetzung oder Reparatur an qualifiziertes Kundendienstpersonal.

Die Verwendung von echten Printek Ersatzteilen ist notwendig, um ordnungsgemäßen, sicheren Betrieb zu gewährleisten.

Änderungen oder Modifikationen dieses Geräts machen die Garantie ungültig und können den sicheren Betrieb des Produkts gefährden.

Während des Druckens werden Druckerkopf und Motoren heiß. Warten Sie, bis sich die Teile abgekühlt haben, bevor Sie sie berühren.

Vergewissern Sie sich, dass der Drucker nicht mehr an die Stromquelle angeschlossen ist, bevor Sie Abdeckungen abnehmen oder das Gerät reinigen bzw. warten.

Schließen Sie diesen Drucker nicht an eine ungeerdete Steckdose an; dies kann zum Elektroschock führen.

Setzen Sie den Drucker niemals in die Nähe von feuer- oder explosionsgefährlichen Stoffen. Betreiben Sie den Drucker nicht in der Nähe von Flüssigkeiten und lassen Sie keine Flüssigkeiten in den Drucker gelangen.



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# Introduction

Thank you for purchasing a Printek MtP400 Series Mobile Thermal Printer. The MtP400 series offer a variety of configurations to suit any printing environment.

The MtP400 series consists of three basic models for receipt and label printing. The standard MtP400 prints on receipt paper supplied in roll form up to 4.2 inches wide. The MtP400 SL model prints on receipt paper up to 4" wide and 6" long supplied in easy to load cassettes containing 100 sheets each. The MtP400 LP model is able to print on either receipt paper or labels supplied in roll form up to 4.2" wide.

All models include "black mark" sensing capabilities on the printed side of the media, and the MtP400 LP also supports rear black mark sensing and label gap sensing. All models are equipped with a Serial RS-232C port and will support one additional, optional interface. The interfaces available are IrDA, Bluetooth, and Wi-Fi.

Each printer is shipped with a battery, a belt loop system, a two page Quick Start Guide, and either one roll or one cassette of receipt paper.

This manual has been written for the end user and contains information needed for the set up and everyday use of the printer. It also contains information regarding preventative maintenance and how to obtain service if needed.

The information in this manual is arranged in the following sections:

***Getting Started*** contains the minimum steps required to get the printer set up and able to communicate with your host system.

***Daily Operation*** describes the activities that are likely to be encountered under normal operation by most users.

***Printer Configuration*** contains detailed information on all the features available in the Setup menus.

***Interfacing To A Host Computer*** provides basic information related to connecting the printer to a computer via the standard RS-232C Serial port or one of the optional IrDA, Bluetooth, or Wi-Fi interfaces.

***Power Considerations*** provides information regarding operation on the internal battery or from an external supply.

***Maintenance and Troubleshooting*** contains information on how to care for your printer to keep it working at peak performance. This section also includes a list of printer error messages and suggestions on how to solve problems.

***Advanced Setup Features*** contains additional information for systems administrators.

***Print & Font Samples*** offers examples of printed output and character mapping for the standard fonts.

***Specifications*** provides detailed information regarding performance, media specifications, and options available for your MtP400 series printer.

***Glossary of Terms*** is a reference for terminology used within this manual and in the computer and printer industry.





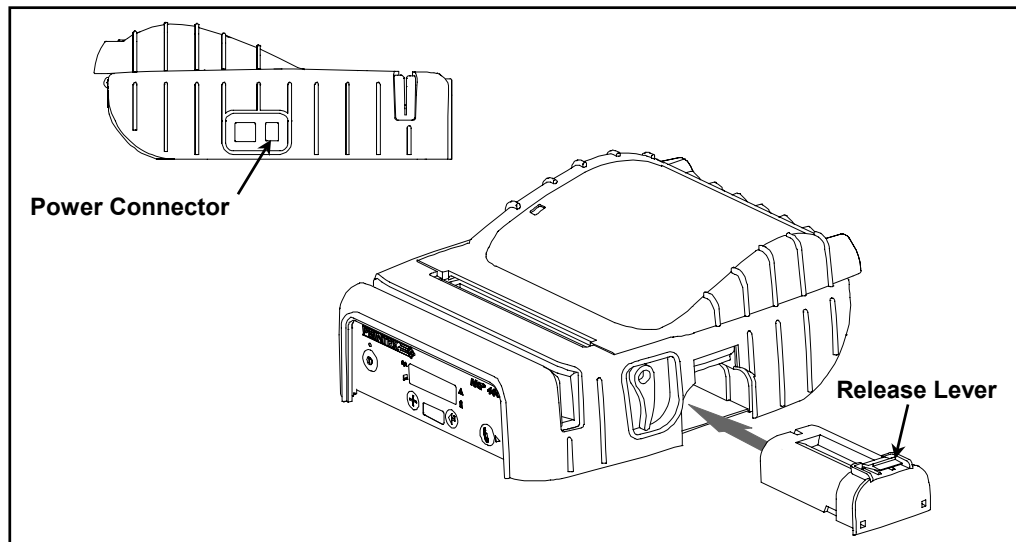
# Getting Started

## Battery Installation and Charging


**Note:** You must charge the battery for at least 2½ hours prior to the first use.

The battery for your MtP400 printer is shipped in an “uncharged” state. The battery must be charged using the following instructions prior to using the printer for the first time. Maximum battery capacity is not reached until after completing a minimum of three complete charge and discharge cycles.

Please refer to Figure 1 and insert the battery by sliding it into the battery compartment until the release lever on the battery “snaps” into place.



**Figure 1 - Battery Installation and Power Connector**

Connect an optional power supply to the appropriate input source, and then connect the output of the power supply to the printer's Power Connector. The  Battery Indicator will turn on and remain on until the battery is fully charged. This may take up to 2½ hours.

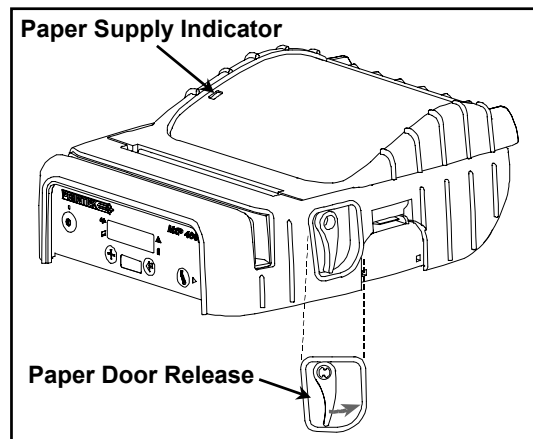
**Caution:** Use only Printek power supplies designed specifically for your MtP400 printer. Using a different power supply may cause damage to the printer and will not be covered by the printer's warranty. Printek power supplies are available for use with 100-240VAC/50-60Hz and for 12/24VDC vehicle applications.

## Installing Media

Each printer comes supplied with either a roll of receipt paper or a cassette of receipt paper depending on the model you purchased.

**Note:** For maximum performance and optimum print quality, use only genuine Printek media in your MtP400 series printer.

To install media, you must release the paper door by moving the Paper Door Release in the direction shown in Figure 2 and then lift the paper door to expose the paper compartment.



**Figure 2 - Opening Paper Door**

Please refer to the appropriate section for roll or cassette media depending on your model printer.

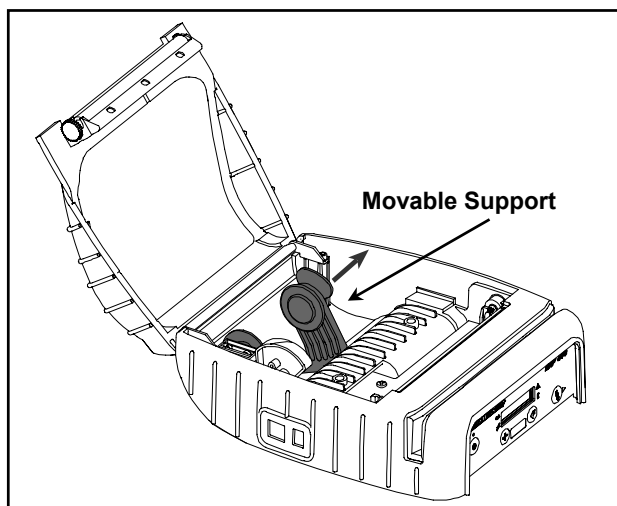
## Roll Media

Roll media is used in the MtP400 and the MtP400 LP printers. To install media in the MtP400 SL model, please go to the next section.

The MtP400 and MtP400 LP models feature a paper supply indicator as shown in Figure 2. The indicator changes from all green to all red as the paper supply is used.

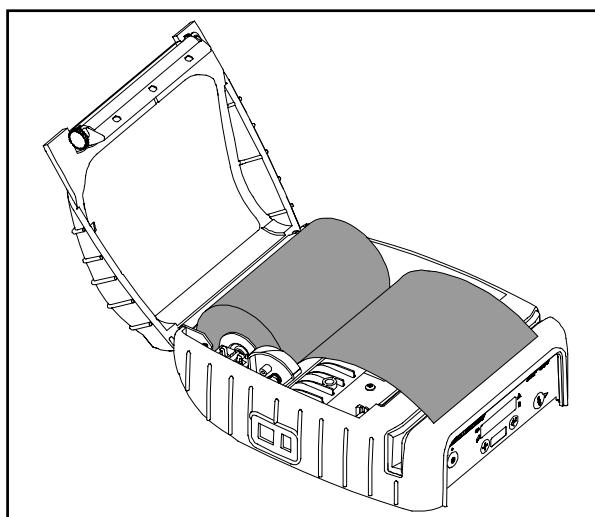
To load media, refer to Figure 3 and locate the movable media support. Move the support in the direction shown and then locate the media between the two supports and release the movable support.

**Note:** Make sure that the roll spins freely on the media supports.




**Figure 3 - Media Support**

Refer to Figure 4 and unroll enough paper to allow it to lay through the print head as shown, and close the paper door.



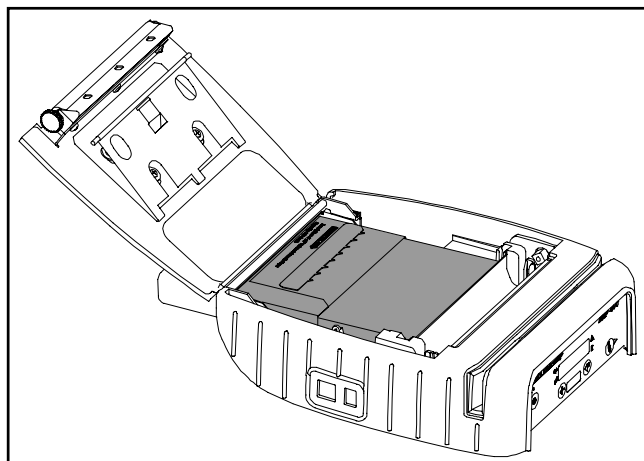
**Figure 4 - Paper Laying Through Print Head**

You may now press the  Paper Feed Button to advance the paper a few inches and then tear it off in preparation for printing.

## Cassette Media

The MtP400 SL models use cassettes containing 100 sheets of receipt paper. To open the paper cassette, please follow the directions printed on the cassette.

Insert the cassette into the printer as shown in Figure 5. Make sure that the smooth side of the cassette with the Printek logo down and the flap side up, and close the paper door.



**Figure 5 - Cassette In Printer**

## Turning the Printer On and Off

To turn the printer on, simply press the **⏻** Power Button. If you continue to hold the Power Button, the printer will display the printer's model number. After the button is released, the printer will continue its power up initialization and then display the name of the current Format (default is "Format 1") on the top line. The bottom line will display a battery symbol at the right hand end of the line that indicates the current condition of the battery.

To turn the printer off, press and hold the **⏻** Power Button. The printer will display "Printer Off" and then power down after the button is released.

## Performing A Printer Self Test

To perform a self test, press and hold the **⏻** Paper Feed button while turning on the printer with the **⏻** Power Button until the printer displays "Printing Current Menu Values". The printer will print a test page with the following information:

- The printer's firmware revision level and release date.
- The current Setup Menu values for the following menus:
  - The currently selected Format(s)
  - The Options Menu settings.
- The type of optional interface, if installed, and which interface is currently selected.
- The presence of the optional Magnetic Card Reader, if installed.
- The current battery voltage.
- A sample bar code.
- A print head test pattern.

## Host Interface Set Up

Prior to using your printer with a computer application, check the interface settings to be sure they match those required by your host system.

Each printer is equipped with a Serial RS-232C interface which is selected by default. Additionally, the printer may also be equipped with either an IrDA interface, Bluetooth interface, or Wi-Fi interface. The model description on the serial number label will indicate if one of the optional interfaces is installed. The factory defaults for the basic settings for each interface are listed below.

<b>Interface</b>	<b>Factory Default Interface Settings</b>
Serial RS-232C	Printek Emulation, 38,400 Baud, 8 Data Bits, 1 Stop Bit, No Parity, No Handshake
IrDA	Printek Emulation. No other set up required.
Bluetooth	Printek Emulation, Pairing Mode = Paired, Security Disabled, Bluetooth Name = "MtP400-xxxx" where "xxxx" is the last four digits of the Bluetooth interface's hardware Address.
Wi-Fi	Connect to any SSID, Infrastructure, WEP = None, DHCP enabled, TCP tunnel port 8023.

If the above settings do not sufficiently match your host system, the following instructions describe how to access the Interface Set Up Menu.

1. Make sure the printer is powered off. If the printer is on, press and hold the **⏻** Power Button until "Printer Off" is displayed to turn the printer off.
2. Press and hold the **↵** Enter Button.
3. Continue to hold the Enter Button and turn the printer on. Continue holding the **↵** Enter Button until "Menus Active" is displayed.
4. Press the **▶** Advance Button until "Interface Menu" is displayed. If necessary, you may toggle between the Serial interface and the optional interface (if installed) by pressing the **+** Increment Button. Note that the interface that is displayed is the interface that will be used when you exit set up mode.
5. Press the **↵** Enter Button to advance to the first set up feature for the interface that was displayed in step 4. Only the features that pertain to the interface displayed/selected in step 4 will be available.
6. You may continue to step through additional set up features by pressing the **↵** Enter Button.
7. When you have finished setting the parameters to match you host system, press the **▶** Advance Button until "Exit Menus" is displayed.
8. Press the **↵** Enter Button to save the changes and exit the Setup Mode.
9. Your printer is now configured and ready to communicate with your host system.

## **Belt Loop System**

The belt loop system consists of two parts – a knob located on the bottom of the printer and a belt loop strap with a click on connector

To use the belt loop system, slide your belt through the strap of the belt loop and then insert the knob located on the bottom of the printer into the slot of the belt loop connector. Pull down on the printer until you hear a click. The printer is now secure and can safely hang down beside your hip.

To release the printer, press in on the two latches on the sides of the connector and pull the printer and knob up and clear of the slot.

**Note:** Do not force or pull the printer from the connector without pressing in on the two latches.

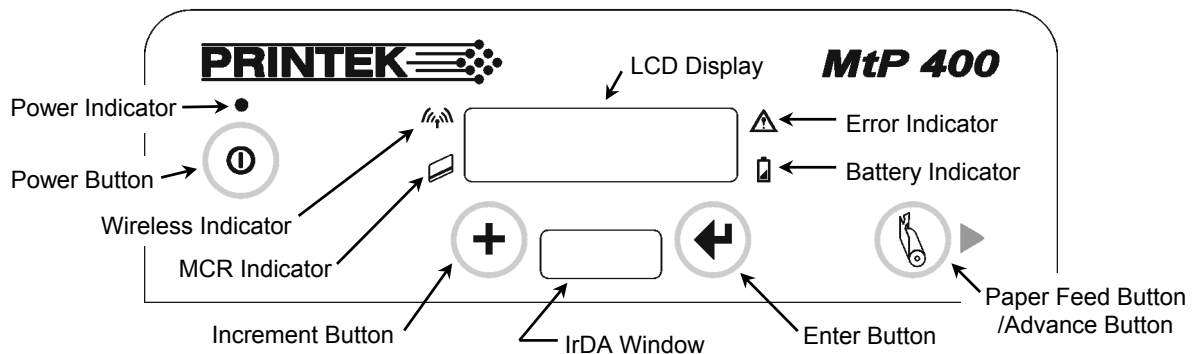
# Daily Operation

## Introduction

For normal daily use, most users will only need to turn the printer on and off, load paper, and recharge the battery at the end of the day. The following sections describe these simple activities and provide additional information regarding the use of the MtP400.

## Control Panel

The MtP400 series printers are designed for simple operation with an easy to use control panel. As shown in Figure 6, the control panel consists of an LCD Display, five indicators, and four pushbuttons.



**Figure 6 - Control Panel**

In normal daily use, most users will only use the **Power Button/Indicator** and perhaps the **Paper Feed Button**, and observe any messages that may appear on the LCD Display. The purpose and functionality of all of the buttons and indicators are listed below.

- Power Button** – Used to turn the printer on or off.
- Paper Feed / Advance Button** – In Roll Feed models, advances paper 1.25" (32mm).  
In SL models, loads or ejects a sheet of paper.  
Also used to clear Paper Fault conditions.
- Increment Button** – Used in printer configuration menus to change the value of the currently selected feature.

- ↵ Enter Button – Used in printer configuration menus to advance to the next setup feature. May also be used to print the settings and connection information for the currently selected interface.
- ⓘ Power Indicator – ON indicates that the power is on and that the printer is in normal power mode. SLOW FLASH indicates that the printer is in Setup mode and not accepting data. SHORT FLASH indicates that the printer has entered the power saving standby mode and will wake upon receipt of data or when the ⓘ Power Button or Ⓜ Paper Feed Button is pressed.
- 📶 Wireless Indicator – Indicates that an optional Bluetooth or Wi-Fi interface is installed, enabled and is currently connected or receiving data.
- 💳 MCR Indicator – Indicates that the optional Magnetic Card Reader has been enabled and is ready for the user to swipe a card.
- ⚠ Error Indicator – Indicates that an error has occurred as described on the LCD Display.
- 🔋 Battery Indicator – ON indicates that the battery is currently being charged. FLASHING indicates that the battery capacity is low and the battery needs to be recharged.

## Removing Printed Output

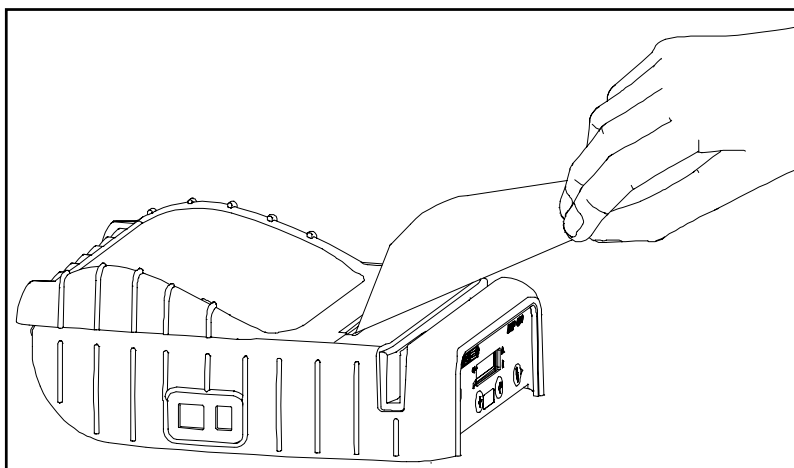
Removing printouts from the printer can be as simple as taking hold of the paper and pulling it from the printer. This process varies slightly depending on whether your printer uses paper supplied on rolls for the MtP400 or MtP400 LP models, or in cassettes for the MtP400 SL models.

### MtP400 and MtP400 LP Models

These models make use of a serrated tear bar where the paper exits the printer. In most cases, the host application program will issue a Form Feed that will eject the paper so that all the printed information is fed out of the printer and the receipt or label is ready to be torn off. If all the printing is not yet out of the printer and the host has finished sending data to the printer, the paper may be positioned for tearing by simply pressing the Ⓜ Paper Feed Button.


To tear the paper, pull the paper against the tear bar at a slight angle as shown in Figure 7, and then continue to pull the paper in the direction shown to tear it off.





**Figure 7 - Tearing Off Printed Output**

## MtP400 SL Models

The MtP400 SL models use cassettes of cut sheet receipt paper. In most cases, the host application program will issue a Form Feed that will eject the sheet currently being printed so that it is ready for the user to simply pull out of the printer. If the sheet has not been ejected and the host has finished sending data to the printer, the paper may be ejected by pressing the  Paper Feed Button.

## Battery Charging

The MtP400 contains battery monitoring and charging circuitry so that the battery may be charged while still in the printer. Charging the battery in the printer requires an optional power supply. Printek offers power supplies for use with 100-240VAC/50-60Hz and 12/24VDC for vehicle applications.

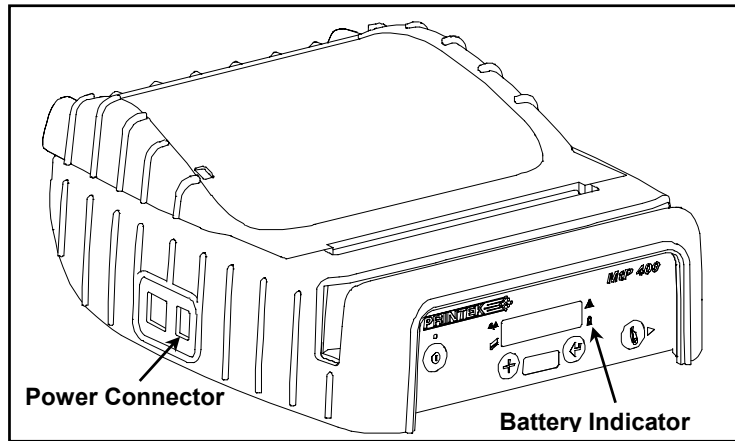
Optional external battery chargers are also available so that you can have fully charged batteries “standing by” when needed.

The printer’s battery status is displayed in the lower right corner of the front panel LCD Display. The status is displayed as a battery shape which indicates the relative capacity that remains as indicated below.


Fully Charged  Discharged

To charge the battery inside the MtP400, connect the power supply to the appropriate source, and connect the output of the supply to the printer’s power connector shown in Figure 8.

**Caution:** Use only Printek power supplies to power your printer and charge batteries. Other power supplies may damage the electronics and printing mechanism. Damage caused by use of a non-Printek power supply will not be covered by the printer’s warranty.



**Figure 8 - MtP400 Power Connector & Battery Indicator**


When the power supply is connected, the printer's charging circuitry will determine if the battery currently requires charging and if so, will turn on the  Battery Indicator until the battery has reached sufficient charge. Depending on the condition of the battery, charging may take up to 2½ hours to complete.

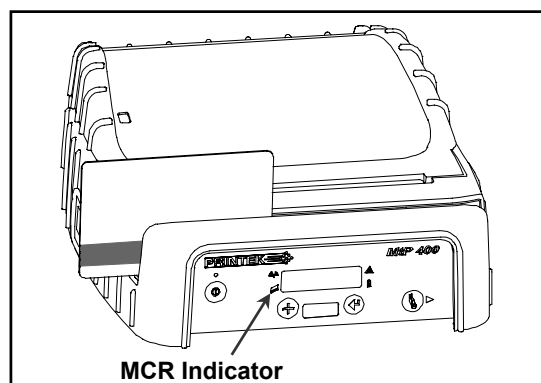
Leaving the power supply connected to the printer will cause the printer to continuously monitor the condition of the battery and keep the battery charged.

For more information regarding battery charging, battery life, and battery disposal, refer to "Battery Care" on page 38.


## Using the Magnetic Card Reader



The optional Magnetic Card Reader (MCR) is used by some applications to read information from credit cards, drivers licenses, etc.


When the host system sends a request to the MtP400 to enable the Magnetic Card Reader, "Swipe Card Now" will be displayed and the  MCR Indicator will flash to indicate that the card may now be passed through the MCR slot, or "swiped". Refer to Figure 9 for the card orientation and note the position of the magnetic strip.



**Figure 9 - Using The Magnetic Card Reader**



If the card is read successfully, a short beep will sound, “Card Read Ok” will be displayed and the  MCR Indicator will stop flashing and remain on briefly to indicate success as the data is sent to the host system.

If the card is not read successfully, a longer error tone will sound, “Card Not Read” will be displayed and the  Error Indicator will also begin to flash. If the read operation is not cancelled by the host application within a few seconds, the  Error Indicator will stop flashing and the printer will return to the “Swipe Card Now” mode. At this time the card may be swiped again to attempt a successful read.

The length of time allowed before the timeout is specified by the host application program. Once a timeout occurs, the  Error Indicator will turn on momentarily and “MCR Timeout” will be displayed.

## Additional Messages

### Paper Fault



This message is displayed and the  Error Indicator flashes whenever the printer runs out of print media. This may also occur if there has been a paper jam that prevents paper from feeding into the print head. To clear the error, clear the jam and/or install new media and momentarily press the  Paper Feed Button to resume printing. For information on how to replace the media supply or to check for a possible jam, please refer to “Installing Media” on page 4 in the Getting Started section of this manual.

After the error has been cleared, printing may resume differently depending on the model printer you are using. In the MtP400 and MtP400 LP models, printing will begin again where it left off.

In the MtP400 SL model, printing will restart at the beginning of the current page. If the Paper Fault occurred at the beginning of a page, the printer will load a page from the new cassette and continue. If, for some reason, the Paper Fault error occurred mid page, the printer will reprint the entire page after a new cassette has been loaded.

It is also possible that a false paper fault may be detected when using “black mark” sensing on preprinted forms. This condition should not occur unless the size of the black mark on the form is larger than the size allowed for in the host application program. Please refer to the *MtP400 Series Programmer’s Manual* for more information.

### Paper Door Open

This message is displayed and the  Error Indicator flashes when the printer is attempting to print and the Paper Door is not fully closed. To correct this error, make sure that the media is loaded properly, close the Paper Door, and momentarily press the  Paper Feed Button.



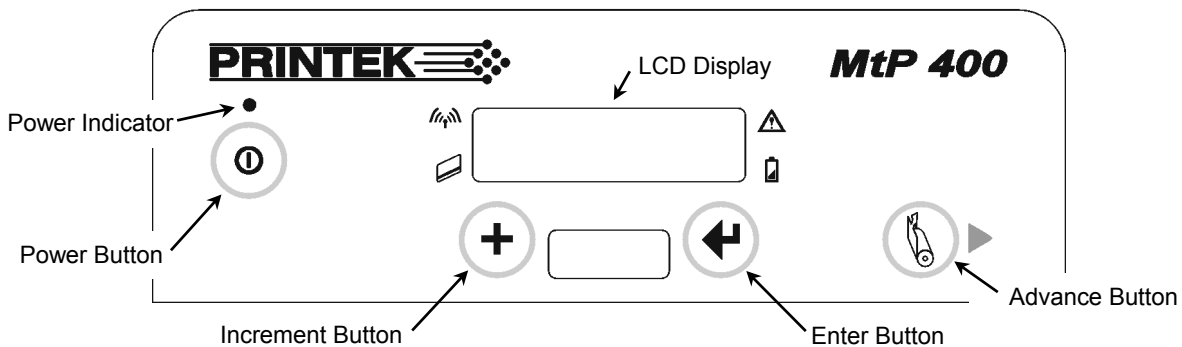
# Printer Configuration

## Introduction To Setup

The MtP400 series printers feature an easy to use control panel “Setup” menu system for setting permanent configuration parameters. These menus offer many useful and necessary features, but are typically only used when first setting up the printer. They are rarely used in normal everyday operation. The values that are set are used as the “defaults” whenever the printer is turned on or reset by the host system. Application programs often send commands that may override any of these values.

As an alternative to using the Setup Menus described below, you may also use the “MtP Setup” remote configuration utility. This utility runs on a Windows Desktop system and connects to the printer’s serial port.

## Setup Basics



**Figure 10 - MtP400 Control Panel**

When in Setup, the top line of the LCD Display shows the name of the menu or the name of a “feature” within the menu. The bottom line of the display shows the current value that is set to be used for the item displayed on the top line.

The Setup menus operate as a “What You See Is What You Get” system. This means that whenever you view or change any of the menu choices available, the value showing when you proceed to the next item or exit Setup is the value the printer will use after you exit Setup. Note that when exiting Setup, you may elect to discard any changes.

### Entering Setup

To enter Setup, press and hold the **↵** Enter Button while turning on the printer with the **⏻** Power Button. Continue to hold the Enter Button until “**Menus Active**” appears on the LCD Display. After releasing the **↵** Enter Button, “**Entering Setup Menus**” will be displayed momentarily before advancing to the “**FORMAT MENU**”. While in Setup Mode, the power indicator will blink slowly.

### Selecting Menus

Once Setup Mode has been successfully entered, the “**FORMAT MENU**” is the first menu displayed. Note that while in Setup Mode, the **⏻** Paper Feed Button now operates as an **▶** Advance Button. To advance to the **INTERFACE MENU** or **OPTIONS MENU**, or to **Exit Setup**, press the **▶** Advance Button until the desired menu is displayed. With a few exceptions which are described where appropriate, pressing the **▶** Advance Button will always advance you to the next menu.

Detailed explanations on how to navigate each of the menus and use their features follow.

### Exiting Setup

Setup may be exited by pressing the **▶** Advance Button until “**Exit Setup**” is displayed on the top line of the LCD Display, and “**Save Changes**” is displayed on the bottom line. To save any changes you have made and exit Setup press the **↵** Enter Button. If feature values were changed, “**Exiting Menus Saving Changes**” will be displayed. If no values were changed, “**Exiting Menus No Changes**” will be displayed.

If you do not want to save the changes you have made, press the **⏻** Increment Button to display “**Discard Changes**” on the bottom line and then press the **↵** Enter Button. “**Exiting Setup No Changes**” will be displayed.

After Setup is exited and any changes saved, the printer will reset and reinitialize itself to adopt any changes that may have been made. Note that when this reset occurs, any data that may have been in the input buffer will be discarded.

### Setup Menu Summary

The following table is a summary of the features and possible values available in the Format, Interface, and Options Menus. This table may be used to help locate a particular item, or as a “quick reference” for the Setup menu system.

## Setup Menu Summary

Format Menu	Interface Menu				Options Menu
Format <i>n</i>	Serial	IrDA	Bluetooth	Wi-Fi	
<b>Format Name</b> Up to 16 Characters  <b>Font</b> 4.2, 5.5, 10.2, 10.7, 18.5, 20.3 SansSerifA; 12.7, 13.5, 14.5, 15.6, 16.9*, 18.5, 20.3, 22.6, 25.4 Courier  <b>Spacing</b> 0 - 10, 3*  <b>Left Margin</b> 0* - 1.0244"  <b>Right Margin</b> 0* - 1.2608"  <b>Print Contrast</b> -75 to +125, 0*  <b>Max Paper Speed</b> 0.32 to 3.30* ips (SL = 2.30*)  <b>Form Feed Distance</b> 0 – 2.5216", 1.2608*  <b>Mark Sensing</b> Front*, Back, Gap  <b>Mark Sensitivity</b> -10 to +10, 0*  <b>Gap Sensitivity</b> -10 to +10, 0*	<b>Emulation</b> Printek*, O'Neil, ZPL-II, Mt3, CPCL, Hex Dump  <b>Baud Rate</b> 9600, 19200, 38400, 57600*  <b>Data Bits</b> 7, 8*  <b>Stop Bits</b> 1*, 2  <b>Parity</b> None*, Even, Odd  <b>XON/XOFF</b> Off*, On  <b>ETX/ACK</b> Off*, On  <b>RTS/CTS</b> Off, On*	<b>Emulation</b> Printek*, O'Neil, O'Neil, ZPL-II, Mt3, CPCL, Hex Dump  <b>Pairing Mode</b> Paired*, Unpaired  <b>Pin</b> 0*, Up to 16 Numeric Chars.  <b>Security</b> Off*, On  <b>Local Name</b> MtP400*  <b>Address</b> (Displayed Only)	<b>Emulation</b> Printek*, O'Neil, ZPL-II, Mt3, CPCL, Hex Dump  <b>Pairing Mode</b> Paired*, Unpaired  <b>Pin</b> 0*, Up to 16 Numeric Chars.  <b>Security</b> Off*, On  <b>Local Name</b> MtP400*  <b>Address</b> (Displayed Only)	<b>Emulation</b> Printek*, O'Neil, ZPL-II, Mt3, CPCL, Hex Dump  <b>WLAN Type</b> Infrastructure*, Peer-to-Peer  <b>WLAN Channel</b> 1* – 14  <b>WLAN SSID</b> any*  <b>WLAN WEP Bits</b> 0*, 64, 128  <b>WEP Key</b> 10 or 26 Char. Hex String  <b>WLAN Auth</b> Auto*, Open, Shared  <b>IP Address Assign</b> DHCP*, Static  <b>IP Address</b> 192.0.0.192*  <b>IP Subnet Mask</b> 255.255.255.0*  <b>IP Gateway</b> 192.168.0.0*  <b>Tunnel Port#</b> 08023	<b>Max Format #</b> 1* – 5  <b>Auto Power Down</b> Off*, 1 – 15 Minutes  <b>User Language</b> English*, French, German  <b>Truncate Lines</b> No*, Yes

## Format Menu

FORMAT MENU <i>Current Format</i>
--------------------------------------

The MtP400 supports five “Formats”, or sets of printing parameters that may be selected either through the control panel or by host application programs. These Formats include printing related features such as Form Length, Font, Character Pitch, Margins, etc. Each Format also includes the ability to name the Format with a name such as “Receipt”, “Routing Label”, or “Shipping Label”, etc.

Upon entering Setup as described earlier in “Setup Basics”, the Format Menu is the first menu that will appear.

## Printer Configuration

---

The bottom line of the display shows the Format that is currently selected. If you wish to change to a different format, press the **+** Increment Button until the desired Format is displayed.

**Note:** If you wish to use more than one Format, you must first enable additional Formats. Please refer to the “Max Format” feature in the “Options Menu” on page 29.

Once the desired Format is displayed, you may do one of the following:

press the **↶** Enter Button to review and/or change the features related to the displayed Format, or

press the **▶** Advance Button to advance to the INTERFACE MENU

Pressing the **↶** Enter Button will advance through the following features for the selected Format in the order listed below.

### Format Name

Format Name Format 1
-------------------------

Possible Values: Up to 16 characters of A through Z, 0 through 9, SPACE

When shipped from the factory, the name for each format will be “FORMAT 1”, “FORMAT 2”, etc. This name may be changed to any combination of capital letters (A-Z), numerals (0-9), or spaces. The name may be up to 16 characters in length.

To advance through the character positions of the name, press the **▶** Advance Button. To change the character at the current position, press the **+** Increment Button. The order of characters that may be selected is “ABCDEFGHIJKLMNOPQRSTUVWXYZ SPACE 0123456789”. The name will automatically be centered on the display after exiting Setup, so there is no need to try to center it with spaces.

### Font

Font 16.9 cpi Courier
--------------------------

Possible Values:	4.2 cpi SnsSrfA	16.9 cpi Courier*
	5.5 cpi SnsSrfA	18.5 cpi SnsSrfA
	10.2 cpi SnsSrfA	18.5 cpi Courier
	10.7 cpi SnsSrfA	20.3 cpi SnsSrfA
	12.7 cpi Courier	20.3 cpi Courier
	13.5 cpi Courier	22.6 cpi Courier
	14.5 cpi Courier	25.4 cpi Courier
	15.6 cpi Courier	

Any downloaded fonts will also be displayed.

This feature selects the default font and character pitch.



**Spacing**

Spacing 3 Lines
--------------------

Possible Values: 0 ... 3\* ... 10 Lines

When printing text, this feature sets spacing between lines. The height of a complete line, or line pitch, is determined by adding the vertical size of the current font to the Spacing. With Spacing set to the default value of “3” and using a font that is 23 rows high, the line pitch would be 3 + 23, or 26 dot rows. Since each dot row is 0.125mm, 26 x 0.125 yields a line pitch of 3.25mm. or 7.8 lines per inch. This line pitch value also determines the amount of paper motion performed when an ASCII Line Feed character is received by the printer.

When printing PC Line drawing characters, Spacing should be set to “0” to avoid space between rows of characters used to draw vertical lines.

When printing graphic data, Spacing has no affect so that multiple lines of graphics may print adjacent to each other.

**Left Margin**

Left Margin 0.0000”
------------------------

Possible Values: 0.0000”\* ... 1.0244” in increments of 0.0394”

This feature sets the left margin in inches relative to the leftmost printing position. The left margin must be less than the right margin.

**Right Margin**

Right Margin 0.0000”
-------------------------

Possible Values: 0.0000”\* ... 1.2608” in increments of 0.0394”

This feature sets the right margin in inches relative to the rightmost printing position.

Text characters that would have printed to the right of the margin will either be “wrapped around” and printed on the next line, or will be discarded based on the setting for “Truncate Lines” in the Options Menu.

Graphic data that would have printed to the right of the margin will be truncated.

**Note:** The MtP400 has a maximum print width of 4.1”. However, when Mt3 Emulation has been selected, the Right Margin will begin indenting from a maximum print width of 2.84” to match the characteristics of the Printek Mt3 Series printers.

## Printer Configuration

---

### Print Contrast

Print Contrast 0
---------------------

Possible Values: -75 ... 0\* ... +125 in increments of 5

The printer automatically adjusts the amount energy used in order to maintain constant print quality as the battery discharges during use. The Print Contrast setting modifies the value that is determined to be needed by the printer and may be used to obtain improved print quality on different qualities of thermal print media.

**Note:** By affecting the relative amount of battery energy that is used when printing, the Print Contrast setting affects both print speed and battery life. Setting a lower value will result in faster printing and will extend normal battery life. Setting a higher value may allow the use of poorer quality media and will result in slower printing and a shorter battery life.

### Maximum Paper Speed

Max Paper Speed 3.30 ips
-----------------------------


Possible Values: Roll Feed Models - 0.32 ... 3.30\* ips  
Cassette Feed Models – 0.32 ... 2.30\* ips

This feature may be used to reduce the maximum paper speed if necessary to allow the printer to use heavier papers, labels, narrow paper or labels, or some coated papers that have a more slippery finish.

### Form Feed Distance

FFeed Distance 1.2608
--------------------------

Possible Values: 1.0000 ... 1.2608\* ... 2.5216 inches

This feature sets the distance that paper is to be moved whenever the user presses the  Paper Feed Button or a Form Feed character is received from a host system.

**Note:** This feature is available in printers with firmware revision 2.0 and higher.

### Mark Sensing

Mark Sensing Front
-----------------------

Possible Values: Front\*, Back, Gap

Mark Sensing is used to identify form or label position marking and must be set to match the media being used. The use of Black Mark or Gap sensing is associated with the design of the application program that is controlling the printer. For more information on Black Mark or Gap sensing, please refer to the *MtP400 Series Programmer's Manual*.

**Note:** This feature is only available in MtP400 LP models.

**Mark Sensitivity**

Mark Sensitivity 0
-----------------------

Possible Values: -10 ...0\* ...+10

This feature allows the Black Mark/Paper Fault sensor to be adjusted to allow for variations in media materials and Black Mark printing methods. The following list will help determine if, and how, the Mark Sensitivity should be adjusted.

- If the printer is not detecting black marks reliably, set the Mark Sensitivity to a lower value.
- If the printer is detecting false paper fault conditions, set the Mark Sensitivity to a higher value.
- If the printer is detecting black marks where none exist, set the Mark Sensitivity to a higher value.

**Gap Sensitivity**

Gap Sensitivity 0
----------------------

Possible Values: -10 ...0\* ...+10

This feature is used to adjust the sensing of gaps between labels when using precut labels that are provided on a removable backing. The following method should be used to adjust the gap sensor.

- If the printer is not detecting gaps between labels reliably, set the Gap Sensitivity to a higher value.
- If the printer is detecting gaps where none exist, set the Gap Sensitivity to a lower value.

**Note:** This feature is only available in MtP400 LP models.

## Interface Menu

INTERFACE MENU <i>Current Host I/O</i>
---

After entering Setup as described earlier in “Setup Basics”, press the ► Advance Button until “**INTERFACE MENU**” is displayed on the top line.

The bottom line displays the currently selected host interface. The Interface Menu provides access to the features that may be configured for the currently selected interface.

Note that the Serial interface is standard in all MtP400 series printers. If another, optional interface such as IrDA, Bluetooth, or Wi-Fi is installed, you may select between the Serial interface and the optional interface by pressing the + Arrow Button. Once the desired interface is displayed, you may do one of the following:

- press the ◀ Enter Button to review and/or change the features related to the selected interface, or
- press the ► Advance Button to advance to the OPTIONS MENU

Pressing the ◀ Enter Button will advance through the following features for the selected Interface in the order listed below.

Please refer to “Interfacing To A Host Computer” on page 31 for additional information.

### Serial Interface

INTERFACE MENU  
Serial

Note that “Serial” must be displayed on the bottom line of the display in order to access the following features and for this interface to be active when Setup is exited.

#### Emulation

Emulation  
Printek

Possible Values: Printek\*, O’Neil, ZPL-II, Mt3, CPCL, Hex Dump

This feature sets the family of printer commands that may be used by a host application program to control the various capabilities of the printer. The printer will only respond to commands valid for the currently selected emulation. For more information, please refer to the *MtP400 Series Programmer’s Manual*.

#### Baud Rate

Baud Rate  
57600

Possible Values: 9600, 19200, 38400, 57600\*

This feature sets the baud rate for the Serial interface. The value must match the setting used on the host system.

#### Data Bits

Data Bits  
8

Possible Values: 7, 8\*

This feature sets the number of data bits in the serial character frame. The value must match the setting used on the host system.

#### Stop Bits

Stop Bits  
1

Possible Values: 1\*, 2

This feature sets the number of stop bits included in the serial character frame. The value must match the setting used on the host system.

**Parity**

Parity None
----------------

Possible Values: None\*, Even, Odd

This feature sets the parity checking requirements for the data bits in the serial character frame. The value must match the setting used on the host system.

**XON/XOFF Handshaking**

XON/XOFF off
-----------------

Possible Values: Off\*, On

This feature enables or disables the XON/XOFF (DC1/DC3) character handshaking method used to control data flow from the host system to the printer. When enabled, an XOFF character will be sent by the printer whenever the printer's input buffer is nearly full. An XON character will be sent whenever the printer's input buffer becomes nearly empty or if the control panel Setup Mode has been exited.

**ETX/ACK Handshaking**

ETX/ACK off
----------------

Possible Values: Off\*, On

This feature enables or disables the ETX/ACK character handshaking method used to control data flow from the host system to the printer. When enabled, an ACK character will be sent by the printer after an ETX character has been received and processed out of the input buffer. ETX characters used for handshaking cannot be part of an escape sequence.

**RTS/CTS Handshaking**

RTS/CTS On
---------------

Possible Values: Off, On\*

This feature enables or disables the RTS/CTS hardware handshaking method used to control data flow from the host system to the printer. When enabled, the printer will activate the RTS signal whenever the printer's input buffer becomes nearly empty or when the printer's control panel Setup Menus are active. The RTS signal will be deasserted whenever the printer's input buffer becomes nearly empty or Setup Mode has been exited.

Likewise, the printer will not send data to the host system if the host has asserted the CTS signal.

### IrDA Interface

INTERFACE MENU  
IrDA

Note that “IrDA” must be displayed on the bottom line of the display in order to access the following features and for this interface to be active when Setup is exited.

#### Emulation

Emulation  
Printek

Possible Values: Printek\*, O’Neil, ZPL-II, Mt3, CPCL, Hex Dump

This feature sets the family of printer commands that may be used by a host application program to control the various capabilities of the printer. The printer will only respond to commands valid for the currently selected emulation. For more information, please refer to the *MtP400 Series Programmer’s Manual*.

### Bluetooth Interface

INTERFACE MENU  
Bluetooth


Note that “Bluetooth” must be displayed on the bottom line of the display in order to access the following features and for this interface to be active when Setup is exited.

#### Emulation

Emulation  
Printek

Possible Values: Printek\*, O’Neil, ZPL-II, Mt3, CPCL, Hex Dump

This feature sets the family of printer commands that may be used by a host application program to control the various capabilities of the printer. The printer will only respond to commands valid for the currently selected emulation. For more information, please refer to the *MtP400 Series Programmer’s Manual*.

**Note:** After pressing the  Enter Button to move from Emulation to Pairing Mode, the printer will pause and display “Waiting for Bluetooth” while reading the current configuration from the Bluetooth interface module.

**Pairing Mode**

Pairing Mode Paired
------------------------

Possible Values: Paired\*, Unpaired

This feature allows Bluetooth pairing to occur between the printer and the connecting device whenever Security is required by either device. Pairing requires that the PIN on the printer and the connecting exactly match each other.

**PIN**

PIN 0
----------

Possible Values: 0\*, Up to 16 Numeric Characters.

Note that this feature is only available if Paring Mode is set to Paired.

To advance through the character positions, press the ► Advance Button. To change the character at the current position, press the + Increment Button. The characters that may be selected are “0123456789” and SPACE. Setting a character to SPACE will terminate the value being set.

**Security**

Security Off
-----------------

Possible Values: Off\*, On

Setting Security to On forces the printer and the remote device to use pairing. Setting Security On requires that Pairing is set to Paired and that a PIN has been entered that matches the PIN in the remote device.

**Local Name**

Local Name MtP400
----------------------

Possible Values: MtP400\*,  
Up to 16 characters of “0” through “9”, “A” through “Z”, “a” through “z”, “-”, “\_”, SPACE

This feature sets the name that will be displayed by most host systems when “discovering” the printer. When shipped from the factory, the default value for the Bluetooth Local Name is “MtP400-xxxx” where “xxxx” is the last four digits of the Bluetooth interface’s hardware Address. This name may be changed to any combination of letters, numbers, dashes, underscores, and SPACES. The name may be up to 16 characters in length.

To advance through the character positions of the name, press the ► Advance Button. To change the character at the current position, press the + Increment Button. The order of characters that may be selected is “0123456789 ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz - \_ SPACE”.

## Printer Configuration

---

### Address

Address  
0080371B8F32

Possible Values: Twelve digit hexadecimal string.

This feature displays the unique hardware value associated with the particular Bluetooth interface installed in the printer. This value is set by the hardware manufacturer, is guaranteed to be unique for each interface, and may not be changed.

## Wi-Fi Interface

INTERFACE MENU  
Wi-Fi


Note that “Wi-Fi” must be displayed on the bottom line of the display in order to access the following features and for this interface to be active when Setup is exited.

### Emulation

Emulation  
Printek

Possible Values: Printek\*, O’Neil, ZPL-II, Mt3, CPCL, Hex Dump

This feature sets the family of printer commands that may be used by a host application program to control the various capabilities of the printer. The printer will only respond to commands valid for the currently selected emulation. For more information, please refer to the *MtP400 Series Programmer’s Manual*.

**Note:** After pressing the  Enter Button to move from Emulation to WLAN Type, the printer will pause and display “Waiting for Wi-Fi” while reading the current configuration from the Bluetooth interface module.

### WLAN Type

WLAN Type  
Infrastructure

Possible Values: Infrastructure\*, Peer-to-Peer

This feature specifies the type of wireless network the printer will be attached to. An Infrastructure network consists of nodes that connect to each other and/or a wired network through an Access Point. A Peer-to-Peer , or Ad-Hoc, network consists of nodes that connect directly to each other without the control of an access point.



## WLAN Channel

WLAN Channel  
1

Possible Values: 1\* ... 14

Note that this feature is only available if the WLAN Type is set to Peer-to-Peer.

This feature sets the radio channel to be used when communicating in a Peer-to-Peer network. When in an Infrastructure network, the radio channel is automatically assigned by the interface and Access Point.

## WLAN SSID

WLAN SSID  
any

Possible Values: any\*,

Up to 16 characters of “0” through “9”, “A” through “Z”, “a” through “z”,

This feature specifies the “name” of the network the printer will connect to. This allows communications to be controlled, or routed to the appropriate nodes when multiple wireless networks are present. When set to “any”, the printer may connect to any available network(s).

To advance through the character positions, press the ► Advance Button. To change the character at the current position, press the + Increment Button. The order of characters that may be selected is “0123456789 ABCDEFGHIJKLMNOPQRSTUVWXYZ abcdefghijklmnopqrstuvwxyz”.

## WLAN WEP Bits

WLAN WEP Bits  
0

Possible Values: 0\*, 64, 128

This feature specifies the level of Wired Equivalent Security to use. If set to “0”, security is turned off. If set to a “64” or “128” bit encryption level, a WEP Key must be entered that matches the key on the other nodes on the network.

## WEP Key

Key1: 1234567890

– OR –

Key1: 0123456789  
01234567890ABCDE

Possible Values: 10 or 26 character user specified hexadecimal string

Note that this feature is only available if WLAN WEP Bits is set to 64 or 128.

This feature specifies an encryption “key” or password that is used to encrypt/decrypt data on the network. If WLAN WEP Bits is set to “64”, a ten character hexadecimal string must be entered that matches the key on the other nodes the printer will be communicating with. If WLAN WEP Bits is set to “128”, a 26 character hexadecimal string must be entered.

## Printer Configuration

---

### WLAN Auth

WLAN Auth Auto
-------------------

Possible Values: Auto\*, Open, Shared

This feature specifies the authentication method that will be used when establishing connections on the network. The method may be to use an open key or a shared key. If set to “Auto”, the printer will automatically match itself to the method used by other nodes.

### IP Address Assign

IP Addr Assign DHCP
------------------------

Possible Values: DHCP\*, Static

This features specifies whether the printer will obtain an IP address from a DHCP server, or if a an IP address will be manually assigned.

### IP Address

IP Address 192.0.0.192
---------------------------

Possible Values: 192.0.0.192\*, User specified

This feature specifies the IP address for the printer.

Note that this feature has no effect if IP Address Method is not set to “Static”.

### IP Subnet Mask

IP Subnet Mask 255.255.255.0
---------------------------------

Possible Values: 255.255.255.0\*, User specified

This feature specifies the range of addresses, or the size of the network, that the printer’s IP address belongs to.

Note that this feature has no effect if IP Address Method is not set to “Static”.

### IP Gateway

IP Gateway 192.168.0.0
---------------------------

Possible Values: 192.168.0.0\*, User specified

This feature specifies the network node where data destined for a node outside of the LAN should be directed.

Note that this feature has no effect if IP Address Method is not set to “Static”.

### Tunnel Port Number

Tunnel Port#  
08023

Possible Values: 00000 ... 08023\* ... 65384

This feature specifies the TCP/IP port to be used for data that is to be printed..

To advance through the character positions, press the ► Advance Button. To change the character at the current position, press the + Increment Button.

**Note:** This feature is available in printers with firmware revision 2.0 and higher.

## Options Menu

OPTIONS MENU

The **OPTIONS MENU** contains features that affect how the printer operates regardless of how features in other menus have been set.

After entering Setup as described earlier in “Setup Basics”, press the ► Advance Button until “**OPTIONS MENU**” is displayed on the top line. You may now do one of the following:

press the ◀ Enter Button to review and/or change the features available, or

press the ► Advance Button to advance to the **TEST MENU**

Pressing the ◀ Enter Button will advance through the following features in the order shown below.

### Maximum Format Number

Max Formats  
Format 1

Possible Values: **Format 1\*** ... **Format 5**

This feature sets the highest Format number to be displayed in the Format Menu. This allows the operator to see only the formats that are in use rather than having to potentially sort through several unused formats.

Note that when changing the value of this feature, you may not select a value less than the value currently set in the Format Menu.

## Printer Configuration

---

### Auto Power Down

Auto Power Down Off
------------------------

Possible Values: Off\*, 1 Minute Delay ... 15 Minute Delay

This feature sets whether the printer will automatically power down and if so, after what period of time of inactivity. If set to a value other than “Off”, the printer will automatically turn itself off after the specified number of minutes have passed since the printer last received data or last printed, whichever is longer.

### User Language

User Language English
--------------------------

Possible Values: English\*, French, German

This feature specifies the language to be used when presenting information on the control panel’s LCD Display.

### Truncate Lines

Truncate Lines No
----------------------

Possible Values: No\*, Yes

This feature specifies what is to be done with data that will not fit within the printable area of the current Format. The printable area is defined as the printable line length of the print head (approximately 4.1 inches) minus the area specified by the left and right margin.

When printing text, a value of “No” will cause excess data to be “wrapped around” and printed at the beginning of the next line. A value of “Yes” will cause the excess data to be discarded.

When printing graphics, excess data will always be discarded.

# Interfacing To A Host Computer

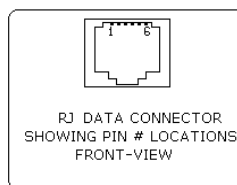
Every MtP400 is equipped with an RS-232C Serial Interface. Optional factory installed interfaces are also available for IrDA (Infrared), Bluetooth®, and Wi-Fi®. When the printer is equipped with one of the optional interfaces, the interface that is selected in the Interface Menu as described on page 21 is the one that will be active and the other interface will be ignored.

**Note:** To print out configuration information for the currently selected interface, you may press and hold the **Enter** Button until “Printing Setup” is displayed.

**Note:** To switch back-and-forth between the RS-232C Serial interface and an optional interface (if installed), you may continue to the **Enter** Button until “Interface Now ‘*interface*’” is displayed. After the **Enter** Button is released, the alternate ‘*interface*’ will be selected and the setup information for the newly selected interface will be printed. (This is merely a shortcut method and accomplishes the same result as using the Interface Configuration Menu. This feature was added in printer firmware version 2.1.)

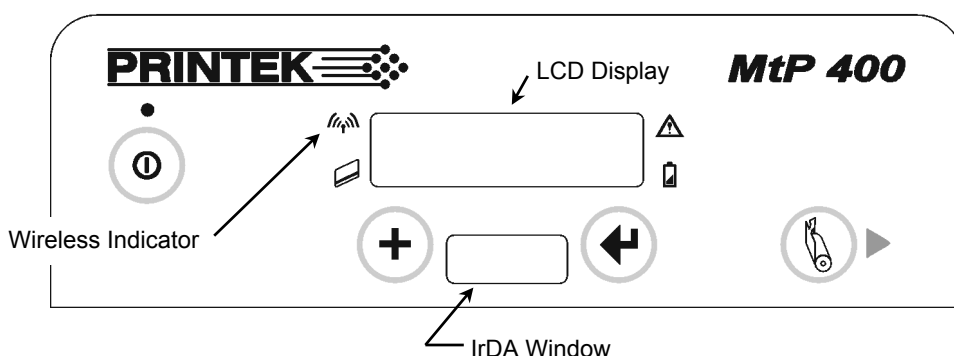
## RS-232C Serial Interface


To communicate using the Serial interface, “Serial” must be selected in the Interface Menu as described on page 22. If there is no optional interface installed, Serial will be the only interface available. When using the Serial interface, the baud rate, data bits, parity, stop bit(s), and handshaking method (XON/XOFF, ETX/ACK, RTS/CTS) must be set to match the settings on the host computer. If these settings do not match, errors and/or lost data may occur. The serial connector is an “RJ” type connector located on the side of the printer. The pin assignments are shown below.




<u>Pin #</u>	<u>Signal</u>	<u>Description</u>
1	COM	Logic Common
2	TXD	Transmit Data (From Printer)
3	RXD	Receive Data (From Host)
4	CTS	Clear To Send (From Printer)
5	COM	Logic Common
6	RTS	Request To Send (From Host)

**Figure 11 - Serial Interface**



When discovered, the default name that will appear will be “MtP400-xxxx” where “xxxx” is the last four digits of the Bluetooth interface’s hardware Address. To obtain the printer’s Bluetooth name, you may use the printer’s Setup menus or you may have the printer print it out. To print all the configuration for the interface, press and hold the  Enter Button until “Printing Setup” is displayed.

Whenever a host device has established a connection to the printer, the  Wireless Indicator will be lit. When the host closes the connection, the indicator will turn off. To conserve battery power, application programs should disconnect from the printer whenever possible.

## Wi-Fi® Interface

In addition to the standard RS-232C Serial interface, your MtP400 may be equipped with an optional Wi-Fi interface. Wi-Fi interfaces are built into some PDA’s and may be added to most others. Wi-Fi interfaces may also be added to notebook or desktop computers and as an “access point” to a wired network. To communicate using the Wi-Fi interface, “Wi-Fi” must be selected in the Interface Menu as described on page 26.


The Wi-Fi interface uses wireless, radio frequency signals to communicate, which eliminates the line-of-sight requirement imposed by the optional IrDA interface.


The MtP400 Wi-Fi interface acts as a server and will accept connections from a host device such as a PDA, notebook computer, or a network server.

The MtP400 Wi-Fi interface conforms to the IEEE 802.11b standard. The factory default settings for this interface are:

WLAN Type: Infrastructure  
 WLAN SSID: any  
 WLAN WEP Bits: 0 (Off)  
 WLAN Auth: Auto  
 IP Address Assign: DHCP  
 Port: 8023

These settings for the Wi-Fi interface features may be modified using the Interface Setup Menu as described beginning on page 26 with the exclusion of the IP Port. Note that changing the values of some of these features may cause additional features to be displayed. For instance, changing WLAN WEP Bits from “0”, or Off, to “64” or “128” will cause the “WEP Key” feature to be displayed so that the appropriate sized encryption key may be entered.

To print out the current Wi-Fi configuration details, you may press and hold  Enter Button until “Printing Setup” is displayed. This feature is especially useful for obtaining the current IP address when assigning addresses via DHCP. When doing so, be sure to wait several seconds after turning the printer on to allow it to establish a connection with the network and be served an address.

The  Wireless Indicator will light whenever the printer is currently receiving a print job.

When operating in Infrastructure mode, the printer will attempt to conserve battery power whenever possible by placing the Wi-Fi interface into a low power mode when not communicating. However, according to the IEEE 802.11b standard, the printer must be granted “permission” from the network’s Access Point before operating in the low power mode. Since different Access Point manufacturers implement this feature differently, the amount of power saving actually achieved varies. The actual power saving also varies with the amount of network traffic.






# Power Considerations


MtP400 printers are designed to provide superior output using as little power as necessary. This provides the longest possible battery life. The printers may also be operated from an external power supply when used in a more permanent installation in a vehicle or office. The following discussions indicate how the printer accomplishes this power conservation using features such as Standby and Auto Power Down. For more information on battery charging, please refer to “Charging the Battery” on page 38.

## Standby Operation

When operating on battery power, the printer automatically enters a Standby mode one minute after last receiving data, printing, a front panel button is pressed, or a magnetic card reader swipe operation. When in Standby, the printer will flash the  Power Indicator.

While in Standby the printer turns off as many power consuming components as possible. However, the printer remains fully capable of receiving data or responding to a control panel button. The printer will automatically “wake up” when it begins to receive data from a host system, or when any front panel Button is pressed.

## Auto Power Down

To conserve even more battery power, the printer may also be configured to turn itself off after a specified number of minutes of inactivity. When the printer powers down, this is equivalent to turning the printer off using the  Power Button and the printer will no longer respond to incoming data.

To enable the Auto Power Down feature, please refer to the Options Menu settings beginning on page 29.

## Operation Without A Battery

MtP400 printers may be operated with an optional power supply and without a battery installed. Power supplies are available for use with 100-240VAC/50-60Hz and for 12/24VDC vehicle applications.

**Caution:** Use only Printek power supplies designed specifically for your MtP400 printer. Using a different power supply may cause damage to the printer and will not be covered by the printer’s warranty.

**Note:** When the printer is connected to an external power supply, the printer will not enter Standby as described above.

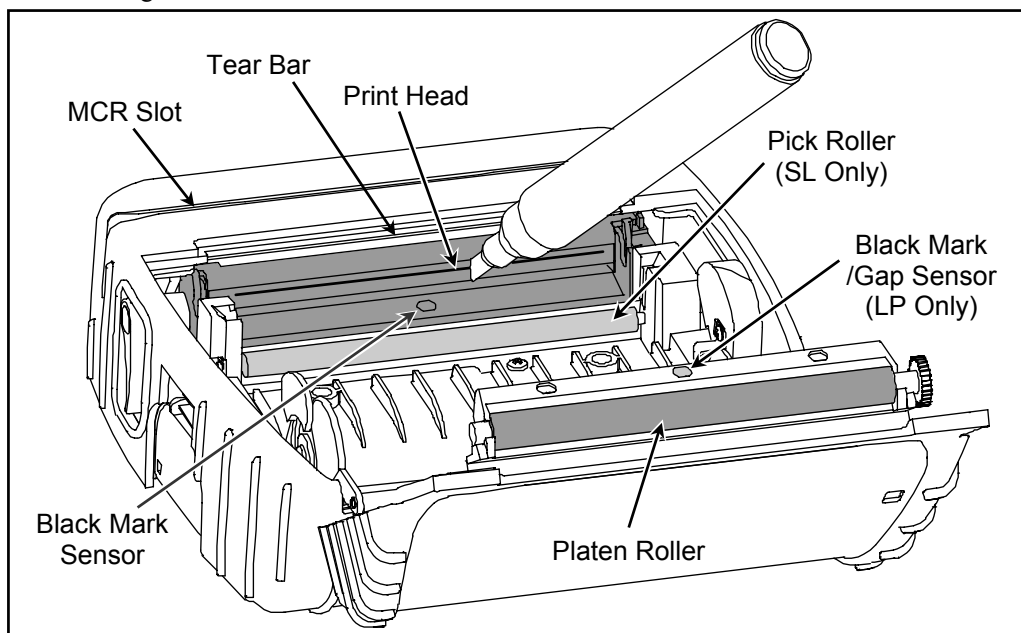


# Maintenance and Troubleshooting

## Cleaning

In normal environments, the printer should be cleaned after printing a few rolls of paper or if there are voids in the printout. For optimum performance and life, you should clean the Print Head and Platen Roller whenever you load new paper. If your printer is an MtP400 SL model, you should also clean the Pick Roller.

To clean the printer areas as described below, use a Thermal Head Cleaning Pen and MCR Cleaning Card available from Printek, or you may use cotton swabs moistened with isopropyl alcohol. Please refer to Figure 13 for the following instructions.



**Figure 13 - Printer Cleaning Areas**

- Turn the printer off. Open the Paper Door and remove the paper roll or cassette.
- Using a Thermal Head Cleaning Pen, clean the surface indicated on the Print Head.  
**Caution:** Do not use sharp objects to clean the print head. This may damage the printer and require service. Such damage is not covered under warranty.
- Clean the Black Mark Sensor below the print head.
- Clean the Tear Bar
- If your printer is an MtP400 SL model, clean the Pick Roller. (The roller only turns in one direction.)
- Clean the Platen Roller. Turn the platen roller with your finger to clean the entire surface.
- If your printer is an MtP400 LP model, clean the Back Black Mark/Gap Sensor on the paper lid.
- If a Magnetic Card Reader is installed, pass an MCR Cleaning Card through the MCR slot to clean the head.



You may also experience a build up of paper dust in the printer. This may be removed using a can of compressed air or by vacuuming.

To clean the exterior of the printer, turn the printer off and use a soft cloth moistened with a mild detergent.

## Battery Care

### Charging the Battery

The printer's battery is charged in the printer using an optional power supply. Power supplies are available for 100-240VAC/50-60Hz and for 12/24VDC vehicle applications. Follow the steps listed below to charge the battery. An optional external two-bay charger is also available.

- Plug the power supply into a power source appropriate for the adapter being used.
- Plug the power supply into the power connector on the side of the printer. The printer's battery charging circuitry will analyze the condition of the battery and begin charging it if necessary.
- If the battery is not fully charged, charging will begin and the  Battery Indicator will illuminate.
- When the battery is fully charged, the  Battery Indicator will turn off. Charging may take up to 2½ hours depending on the condition of the battery.
- The printer may be used while the battery is charging, but this will extend the time required to fully charge the battery.
- The power supply may remain connected to the printer to keep the battery fully charged and will not cause damage to the printer or battery.

The printer's battery status is displayed in the lower right corner of the front panel LCD Display. The status is displayed as a battery shape which indicates the relative capacity that remains as indicated below.

Fully Charged  Discharged







### Additional Battery and Safety Information

- All MtP400 series printers use a 7.4 volt 2200mAh Lithium Ion battery.
- The recommended ambient temperature for charging is 68-77° Fahrenheit (20-25° Centigrade).
- Take the battery out of the printer when storing the printer for long periods of time. The battery storage temperature is 40-104° Fahrenheit (4-40° Centigrade). Do not store a fully charged battery at temperatures above this range for long periods of time or the battery may permanently lose charge capacity.
- Do not disassemble, short circuit, heat above 80°C, or incinerate the battery. The battery may explode.
- Only dispose of used batteries according to your local regulations. If you do not know your local regulations, the Rechargeable Battery Recycling Corporation (RBRC) is a non-profit organization created to promote recycling of rechargeable batteries. For more information visit [www.rbrc.org](http://www.rbrc.org).



## Testing the Power Supply and Battery

To verify that the printer's internal battery charger is functioning properly, perform the following steps.

- Test the power adapter (100-240VAC/50-60Hz, 12/24VDC adapter) with a voltmeter to verify that its output voltage is 9 VDC.
- Connect the power supply to a power source and then connect it to the printer.
- Verify that the printer's  Battery Indicator is illuminated. If illuminated, the charging circuit is functioning properly.
  - Note:** that if the battery is already fully charged, the  Battery Indicator will turn off after a short time.
- After the battery has been charged for five minutes, disconnect the power supply.
- Perform a printer Self-Test.
  - Make sure the printer is turned off. The power indicator will be off and the LCD Display will be blank.
  - Press and hold the  Paper Feed Button.
  - Continue holding the  Paper Feed Button and turn the printer on using the  Power Button until "Printing Current Menu Values" is displayed.
- If the printer successfully prints the Self-Test, the battery is functional. If the Self-Test does not complete and the printer turns itself off, repeat this test with a known good battery.
- Once this test has completed successfully, allow the battery to fully charge. At the end of this time the  Battery Indicator will turn off.

**Note:** If the printer is turned on, the battery status shown in the bottom right corner of the LCD display will always show a "full" battery whenever the printer is connected to the power supply.

If the printer and battery do not appear to successfully pass these tests, refer to the Troubleshooting section for possible causes and solutions.


**Note:** This test only verifies that the power adapter, the internal charging circuit, and the battery are functioning properly. This test does not provide a valid indication of the relative capacity of the battery or how long it may hold a charge.

## Troubleshooting

When encountering problems, the cause may be the printer or may sometimes be due to other problems with your system. Please review the following tables to solve common problems you may encounter with your printer. You may also visit [www.printek.com](http://www.printek.com) for additional “FAQ’s” that may assist you.

If you are still unable to solve your problem, please contact the company where you purchased your printer since they are most familiar with your systems. If they are unable to help you, you may contact Printek Technical Support at (800) 368-4636.



### Error Messages

Whenever the printer detects an error condition, the  Error Indicator will either flash or go to a steady on condition. The indicator flashes for errors that can be easily corrected such as Paper Fault or Paper Door Open.

The indicator will stay on without flashing for errors that cannot be recovered without loss of data. These are typically caused by interface configuration errors such as serial handshaking, or baud rate, and will require that the printer be turned off to clear the error.

Message	Possible Cause	Solution
Paper Fault	Media supply is empty.	Install new roll or cassette.
	Paper Fault/Black Mark sensor is dirty.	Clean the Black Mark sensor. Refer to “Cleaning” on page 37.
Paper Door Open	Paper door not fully closed.	Make sure the door is fully closed by opening the door and closing it again until the door “clicks” closed. Check the platen roller for damage.
Parity Error	Serial I/O not configured correctly.	Verify that the parity selection made in the Serial Interface Setup Menu matches the setting on the host system.
I/O Overflow	Serial I/O not configured correctly.	Verify that the handshaking selections (ETX/ACK, XON/XOFF, RTS/CTS) selections made in the Serial Interface Setup Menu match the settings on the host system.
I/O Error	Optional interface – IrDA, Bluetooth, or Wi-Fi not responding.	Try turning the printer off and on again. If the error repeats, the printer requires service.

## Other Problems

Problem	Possible Cause	Solution
Printer will not turn on.	Battery not installed properly.	Remove and reinstall battery making sure the battery release lever “clicks” when fully installed.
	Discharged battery.	Recharge battery.
Printer turns itself off.	Auto Power Down is enabled.	Change setting in Options Menu as described on page 29.
	Battery discharged.	Replace or recharge battery.
	Electrostatic discharge.	May occur in extreme low humidity conditions. Turn printer back on with power button.
❑ Battery Indicator does not light or does not stay lit when power supply is connected.	Battery already fully charged.	No action required.
	Power supply not receiving power.	Check building/vehicle circuit breakers/fuses.
	Faulty power supply.	Check output of power supply with voltmeter. 9 VDC.
	Battery not installed properly.	Remove and reinstall battery making sure the battery release lever “clicks” when fully installed.
Battery not charging.	Faulty power supply or battery.	Refer to “Testing the Power Supply and Battery” on page 39.
Poor print quality.	Low battery.	Check and recharge battery.
	Print head dirty.	Clean print head. Refer to page 37.
	Poor quality or “old” paper.	Verify paper from approved source. Try new roll or cassette of paper.
Paper not feeding.	Obstruction in paper path or paper improperly installed.	Check paper path and reinstall paper.
	“SL” model does not pull paper from cassette.	Clean Pick Roller. Refer to page 37.
	Poor quality paper.	Verify paper from approved source.
Paper not feeding reliably or print is compressed vertically	Poor quality paper.	Verify paper from approved source.
	Heavy or thick forms or labels. Specialty paper with slick finish.	Lower the Max Paper Speed as described on page 20.
Print Garbled.	Low Battery.	Check and recharge battery.
	Improper serial interface configuration.	Verify printer and host settings match.
Printer will not print.	Low Battery.	Check and recharge battery.
	Paper not loaded correctly.	Check paper path and reinstall paper.
	Improper interface configuration.	Verify printer and host settings match. Use test print to verify printer setting and to verify printer is functioning properly.
Cannot print via optional interface,  Wireless Indicator does not light.	Interface not configured correctly.	With printer on, press and hold the  Enter Button to print out current configuration. Make sure the interface is selected and Make sure printer and host set ups match.

## **Obtaining Service**

If service is required for your printer, please contact the company where you purchased your printer. If they are unable to assist you, contact Printek Customer Service at (800) 368-4636 to obtain the name of the nearest Printek Authorized Service Center.

If you wish to return your printer to Printek for service, please contact Printek Customer Service at (800) 368-4636 to obtain a Return Authorization Number. Units returned without a Return Authorization will not be accepted.



# Advanced Setup Features

An additional security menu is available for system administrators who prefer to “lock out” operator changes to the various menus. This method of security can be set independently for the Format Menu, the Interface Menu, or the Options Menu.

When set to **Edit Allowed**, the user is allowed to make changes to any item in the menu specified. When set to **View**, the operator can review the settings, but cannot edit, or change, the values. When set to **Initialize**, the printer will reset all values in that menu and any associated submenus to the factory default values and security will be reset to **Edit Allowed**.

To be able to access the Security Menu, you must press and hold the **+** Increment Button rather than use the normal “hold the **↵** Enter Button during power on” method. Once Setup is entered, press the **▶** Advance Button to cycle through the menus until “**Security Menu**” is displayed. You may then press the **↵** Enter Button to advance through the items as listed below.

## SECURITY MENU

### Format Menu

Format Menu  
Edit Allowed

Possible Values: **Edit Allowed\***, **view Only**, **Initialize**

This feature selects whether the items in the **Format Menu** can be edited, or only viewed by the operator. **Initialize** will reset all the features for all formats to factory default values.

### Interface Menu

Interface Menu  
Edit Allowed

Possible Values: **Edit Allowed\***, **view Only**, **Initialize**

This feature selects whether the items in the **Interface Menu** can be edited, or only viewed by the operator. **Initialize** will reset all the features for all interfaces to factory default values, including the optional Bluetooth and Wi-Fi interfaces.

### Options Menu

Options Menu  
Edit Allowed

Possible Values: **Edit Allowed\***, **view Only**, **Initialize**

This feature selects whether the items in the **Options Menu** can be edited, or only viewed by the operator. **Initialize** will reset all the options to factory default values.



# Print & Font Samples

## Print Samples

**Sans Serif 5.5 cpi**  
**0 1 2 3 4 5   A B C D E F   a b c d e f**

Sans Serif 10.2 cpi  
0 1 2 3 4 5   A B C D E F   a b c d e f

Sans Serif 10.7 cpi  
0 1 2 3 4 5   A B C D E F   a b c d e f

Courier 12.7 cpi  
0 1 2 3 4 5   A B C D E F   a b c d e f

Courier 13.5 cpi  
0 1 2 3 4 5   A B C D E F   a b c d e f

Courier 14.5 cpi  
0 1 2 3 4 5   A B C D E F   a b c d e f

Courier 15.6 cpi  
0 1 2 3 4 5   A B C D E F   a b c d e f

Courier 16.9 cpi  
0 1 2 3 4 5   A B C D E F   a b c d e f

Courier 18.5 cpi  
0 1 2 3 4 5   A B C D E F   a b c d e f

Courier 20.3 cpi  
0 1 2 3 4 5   A B C D E F   a b c d e f

Courier 22.3 cpi  
0 1 2 3 4 5   A B C D E F   a b c d e f

Courier 25.4 cpi  
0 1 2 3 4 5   A B C D E F   a b c d e f

Courier 12.7 cpi

Courier 12.7 cpi Emphasized

Courier 12.7 cpi Double High

Courier 12.7 cpi Double High Emphasized

## Courier Font With International Extended Character Set

	0	1	2	3	4	5	6	7	8	9	A	B	C	D	E	F
2	!	"	#	\$	%	&	'	(	)	*	+	,	-	.	/	
3	Ø	1	2	3	4	5	6	7	8	9	:	;	<	=	>	?
4	@	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
5	P	Q	R	S	T	U	V	W	X	Y	Z	[	\	]	^	_
6	`	a	b	c	d	e	f	g	h	i	j	k	l	m	n	o
7	p	q	r	s	t	u	v	w	x	y	z	{		}	~	
8	ç	ü	é	â	ä	à	ã	ç	ê	ë	è	í	î	ì	ñ	ñ
9	è	æ	œ	ô	ö	ò	û	ÿ	ö	Ü	ø	é	ø	×	f	
A	á	í	ó	ú	ñ	Ñ	æ	ø	¿	↑	↓	½	¼	¿	«	»
B	Ş	ş	Ĉ	ĉ	İ	İ	Â	Â	Â	1	1	Δ	Δ	ε	¥	Π
C	ϕ	ψ	α	γ	δ	ε	ä	Ä	ζ	η	θ	κ	λ	ξ	σ	ς
D	τ	ν	ê	ë	è	ψ	í	î	ï	ω	ó	é	ñ	á	ì	□
E	ó	β	ô	ò	ö	ö	μ	ρ	√	·	0	0	¢	¥	ú	ú
F	þ	±	ø	∞	Ω	Σ	π	f	♥	♦	♣	♠	÷			■

## Courier Font PC Line Drawing Extended Character Set

	0	1	2	3	4	5	6	7	8	9	A	B	C	D	E	F
8	ç	ü	é	â	ä	à	ã	ç	ê	ë	è	í	î	ì	ñ	ñ
9	è	æ	œ	ô	ö	ò	û	ÿ	ö	Ü	ø	é	ø	×	f	
A	á	í	ó	ú	ñ	Ñ	æ	ø	¿	↑	↓	½	¼	¿	«	»
B	Ş	ş	Ĉ		┐	┐	┐	┐	┐	┐	┐	┐	┐	┐	┐	┐
C	┐	┐	┐	┐	┐	┐	┐	┐	┐	┐	┐	┐	┐	┐	┐	┐
D	┐	┐	┐	┐	┐	┐	┐	┐	┐	┐	┐	┐	┐	┐	┐	┐
E	ó	β	ô	ò	ö	ö	μ	ρ	√	·	0	0	¢	¥	ú	ú
F	þ	±	ø	∞	Ω	Σ	π	f	♥	♦	♣	♠	÷			■

## Sans Serif Font

	0	1	2	3	4	5	6	7	8	9	A	B	C	D	E	F
2	!	"	#	\$	%	&	'	(	)	*	+	,	-	.	/	
3	0	1	2	3	4	5	6	7	8	9	:	;	<	=	>	?
4	@	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
5	P	Q	R	S	T	U	V	W	X	Y	Z	[	\	]	^	_
6	`	a	b	c	d	e	f	g	h	i	j	k	l	m	n	o
7	p	q	r	s	t	u	v	w	x	y	z	{		}	~	□
8	€	□	,	f	„	...	†	‡	^	%	Š	◊	Œ	□	Ž	□
9	□	‘	’	“	”	•	—	~	™	š	›	œ	□	ž	Ÿ	
A	ı	¢	£	¤	¥	¦	§	¨	©	ª	«	¬	-	®	¯	
B	°	±	²	³	´	µ	¶	·	,	¹	º	»	¼	½	¾	¿
C	À	Á	Â	Ã	Ä	Å	Æ	Ç	È	É	Ê	Ë	Ì	Í	Î	Ï
D	Ð	Ñ	Ò	Ó	Ô	Õ	Ö	×	Ø	Ù	Ú	Û	Ü	Ý	Þ	ß
E	à	á	â	ã	ä	å	æ	ç	è	é	ê	ë	ì	í	î	ï
F	ð	ñ	ò	ó	ô	õ	ö	÷	ø	ù	ú	û	ü	ý	þ	



# Specifications

## Printer Specifications

### Printing Specifications

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Printing Method:	Direct Thermal, Up To 3.3 Inches Per Second
Printing Resolution:	203 dots per inch (8 dots per mm)
Printing Width:	832 Printing Elements for up to 4.1" (10.41 cm)

### Fonts/Characters/Bar codes

---

Fonts:	A wide range of font types and sizes, from ~ 6 cpi to 34 cpi plus scaling depending on emulation chosen
International Characters:	Arab-T, Arab-S, Arab-E, Asian fonts and an expanding catalog available for download
Bar Codes:	Code 39, Code 128, UCC/EAN-128, UPC/EAN/JAN, Interleaved 2 of 5, CODABAR, EAN08 & 13, PDF-417, UPC
Downloads:	Downloadable fonts, graphics, and logos

### Connectivity

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Serial:	RS-232C (Standard)
Wireless:	IrDA, Bluetooth, Wi-Fi, Custom RF (Options)
Emulations:	Printek, Printek Mt3, O'Neil, ZPL-II, CPCL
Software Available:	Drivers for Windows 98/2000/XP. Print Utilities for Pocket PC and Palm OS. SDK's for Pocket PC and Palm OS. MtP Setup Remote Configuration Utility for Windows 98/2000/XP.

### Data Input

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Magnetic Card Reader:	3 Track, Simultaneous Read (Option)
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### Power Management

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Battery:	7.4 V, 2200mAH rechargeable 2 cell Lithium Ion
Endurance:	500 pages or more than 2000 inches of print per charge
Internal Charging:	2½ hours (requires optional power supply)
Battery Free Operation:	Printer may be used with optional external power supply, with or without battery

## Specifications

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### Physical Specifications

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Size: MtP400 & MtP400 LP – 8.1 x 6.6 x 3.1 inches, 19.56 x 16.76 x 7.87 cm (LxWxH)  
MtP400 SL – 9.6 x 6.6 x 2.0 inches, 19.56 x 16.76 x 5.08 cm (LxWxH)  
Weight: 2.2 lbs. (1.0 kg) with battery

### Environmental Specifications

---

Operating Temp: 10° to 122°F (-12° to 50°C)  
Storage Temp: -4° to 140°F (-20° to 60°C)  
Humidity: 10% to 90% RH (non-condensing)  
Rating: IP54 per IEC 529, without optional environmental case

### Operator Controls and Indicators

---

Display: 2 line x 16 character LCD  
Indicators: Power, Wireless Connection, Magnetic Card Reader Ready, Battery Status, Fault  
Controls: Power, Paper Feed, and two Configuration Buttons  
Sensors: Paper Fault, Paper Door Open, Black Mark Detection, and Label Gap Detection (LP Models Only)

### Memory Capacity

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Flash: 1MB Program Memory; 1MB Font, Logo and Graphic Storage  
RAM: 1MB  
EEPROM: For Nonvolatile Configuration Storage

### Durability and Reliability

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Drop Test: Survives multiple 4 foot drops to concrete (each face), conforms to IEC 68-2  
MTBF: 10,000 hours @100% duty cycle in normal use

### Regulatory Approvals

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Approvals/Markings: FCC Class B  
CE Mark  
UL listed AC adapters  
E-mark on In-Vehicle adapters

### Warranty

---

Printer: One year, two years when Printek brand media is used



## Media Specifications

### Receipt Paper

General Specifications:	0.0022 to 0.0065" (0.056 to 0.089mm) Thick Black Mark Sensing On Printed Side (Black Mark Sensing On Back Side and Gap Sensing On MtP400 LP Models)
MtP400, MtP400 LP: (Roll Media)	3 to 4.125" (76.2 to 104.78mm) Wide 0.750" (19.05mm) Inside Diameter Core 2.625" (66.68mm) Maximum Outside Diameter
MtP400 SL: (Preloaded Cassette)	3 to 4" (76.2 to 101.6mm) Wide 6" Maximum Length 100 Sheets Maximum Per Cassette
Approved Vendors:	Kansaki: P300, P310, P350, P354, P390*, P530UV, TO281CA, OP200, TO381N, F180, F380, F550 Jujo: TF-50KS-E2C Honshu: FH65BV-3 Appleton: Resiste 900-3.0* *Standard Printek Offering

### Labels

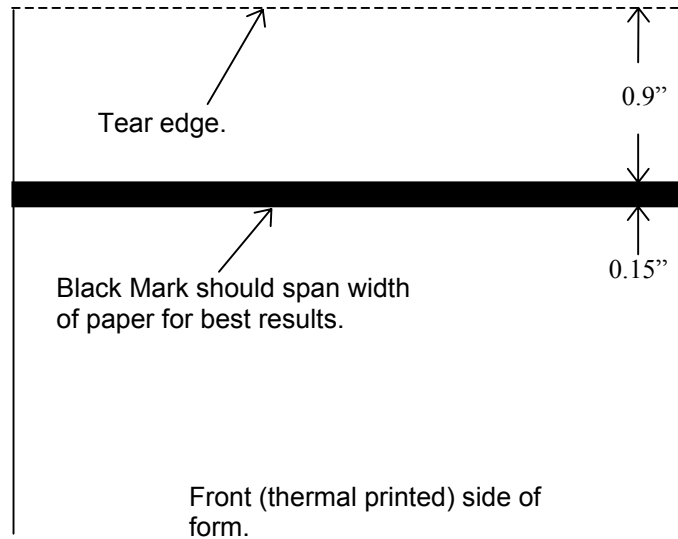
MtP400:	0.0022 to 0.0065" (0.056 to 0.089mm) Thick 0.750" Inside Diameter Core Black Mark Sensing On Printed Side 2.625" Maximum Outside Diameter 4.125" Maximum Width (carrier)
MtP400 LP:	0.0022 to 0.0065" (0.056 to 0.089mm) Thick 0.750" Inside Diameter Core Black Mark Sensing On Printed Side Or Back Side Gap Sensing Between Labels 2.625" Maximum Outside Diameter 4.125" Maximum Width (carrier)

### Black Mark Position

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The vertical position of a Black Mark is dependent on the application program that will be used to search for and print relative to the mark. The following diagram shows the optimum position when seeking the Black Mark at the beginning of a print job and will require little, if any, reverse paper motion. (Note that reverse paper motion in MtP400 SL models is not supported.)

The Black Mark must be printed on the front side of the paper for the MtP400 and MtP400 SL models. It may optionally be printed on the back side of the paper for use with the MtP400 LP models



**Figure 14 - Black Mark Position**

### Gap Sensing Specifications

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Gap Sensing is only available for MtP400 LP models. The minimum gap between labels is 0.125" (3.2mm).

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## Supplies and Accessories

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### Supplies

Battery:	7.4V, 2200 mAH Li-Ion Available separately or in 5 or 20 packs.
Receipt Paper – Rolls:	4.125” Width * Available in cases of 36.
Receipt Paper – Cassettes:	4” Wide x 6” Long * Available in cases of 36 cassettes of 100 pages each.
Labels – Rolls:	4 x 6”, 4 x 4”, or 4 x 3” * Available in cases of 36.

\* Other sizes available on request.

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### Accessories

Power Supplies:	100-240VAC/50-60Hz Wall Adapter 12/24VDC Vehicle Adapter
Carrying Options:	Shoulder Strap
Cables:	Serial RJ to DB-9F Serial RJ to Pigtail



# Glossary of Terms

802.11	Wireless networking communication standards created by IEEE.
access point	An interface between a wireless network and a wired network.
Ad-Hoc	A Wi-Fi network consisting of only stations (no access point). Same as Peer-to-Peer.
ASCII	American Standard Code for Information Interchange.
authentication	The process a Wi-Fi station uses to identify itself to another station.
bandwidth	The amount of data that be transferred in a given period of time.
baud rate	The rate at which characters are transmitted over a serial interface. This is also often referred to as bits per second.
binary	Base two numbering system. Digits are represented by the characters 0 and 1.
bit	A single binary digit.
Bluetooth	A definition for short range radio frequency communications.
client	Any node on a network that requests services from another node (server).
control code	A single, non-printing character which is used to control the configuration or operation of the printer.
character pitch	The horizontal spacing of characters. Measured in cpi.
cpi	Characters per inch.
current line	The line upon which the next character will be printed.
current print position	The column on the current line where the next character will be printed.
default	Value or configuration assumed when the printer is powered on or reset.
DHCP	Dynamic Host Configuration Protocol. A method used to centrally control the assignment of IP addresses on a network.
dpi	Dots per inch. Generally used to refer to graphics density or resolution.
escape sequence	String of characters beginning with the escape (ESC) character which is used to control the configuration or operation of the printer. The characters which are part of this string are not printed.
font	A group of characters of a given shape or style.
hexadecimal	Base sixteen numbering system. Digits are represented by the characters 0 through 9 and a through f.
IEEE	Institute of Electrical and Electronic Engineers
infrastructure	A Wi-Fi network consisting of stations connecting to a wired network or other stations via an access point.
interface	The connection between the printer and the host computer.

IP	Internet Protocol. A specification for packets, or datagrams, of data and an addressing method to allow the exchange of data with another system. Must be combined with another protocol such as TCP to create a complete connection with the other system.
LAN	Local Area Network.
LCD	Liquid crystal display.
LED	Light emitting diode.
line pitch	The vertical spacing of rows of characters. Measured in lpi.
lpi	Lines per inch.
margin	An area along any edge of a form where data may not be printed.
MSB	Most significant bit. In a character, this refers to bit seven (of 0 to 7).
node	Any device connected to a network.
parity	A method used for detecting errors within a single character transmitted or received via an interface.
Peer-to-Peer	A network consisting of only stations (no access point or central server). Same as Ad-Hoc.
reset	Initialization of various operating parameters of the printer to the value or state assumed when the printer is powered on.
RS-232C	An EIA standard for serial data transmission.
server	Any node on a network that provides services to another node (client).
SSID	Service Set IDentifier. An identifier attached to packets on a Wi-Fi network that identify the particular network the packets are intended for.
TCP	Transmission Control Protocol. A specification that controls the connection between systems on a network.
top of form	The vertical position where the first line is printed on the paper. Also the position the paper is advanced to when a form feed (FF) character is received from the host or the Form Feed button is pressed on the printer's control panel.
WAN	Wide Area Network. Refers to connections that allow one LAN to communicate with another LAN(s).
WEP	Wired Equivalent Privacy. A security protocol for wireless LANs designed to provide data security similar to a wired LAN.
Wi-Fi	Refers to any of the IEEE 802.11 standards.
WLAN	Wireless Local Area Network. A LAN made up of wireless nodes.

